

implemented in the next version of the utility. Basic version here means the firmware set with the smallest number for a given ROM actually recorded in that ROM chip.

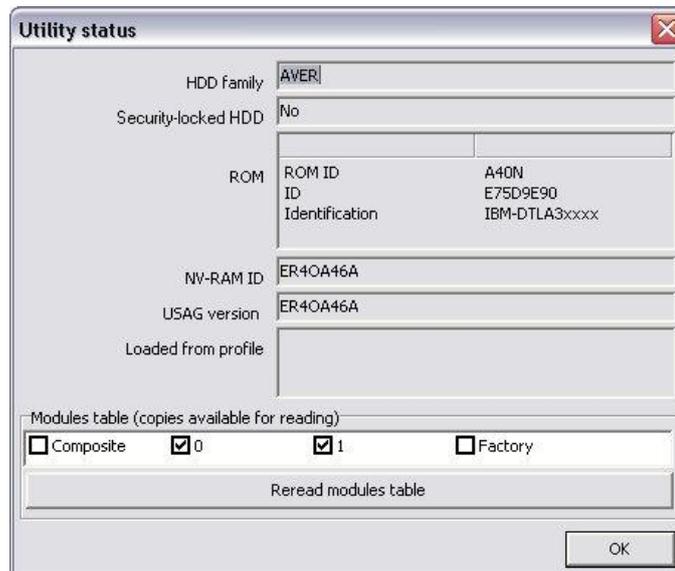


Fig. 4.3. Viewing utility status.

4.3. Service data modules

Similarly to many other drives, firmware in Hitachi-IBM HDD is recorded within service tracks allocated to a separate zone, and consists of modules. The only considerable difference is the presence of non-volatile memory (NV-RAM) with serial access on a PCB; memory size is 256, 512 or 1024 bytes. The memory contains an additional service module with setup information adjusted for a specific model. One more difference is manifested in the presence of «open» firmware modules that can be read and recorded without switching the drive to techno mode. A considerable part of the «open» modules list is made up by modules from USAG/RESF (the main table of drive modules, which partly may be represented by aliases, please see the list further). Besides, the list contains additional modules used by the utilities supplied by the manufacturer for diagnostics of malfunctions. A large part of those additional modules is not necessary for drive functioning. Some spaces are just allocated for modules, but contain nothing, therefore producing an error at an attempt to read such space. All the main functional parts are located in a closed service area described in the USAG/RESF module. Please keep in mind that the modules listed in USAG do not occupy the whole service track although the drive loads firmware reading the track as a whole. Therefore the terminology pertaining to the procedure includes the so-called «spaces» on the main track, i.e. the areas which are not covered by any of the modules from the main modules table. If any of those spaces cannot be read, the drive will fail to initialize. A possible indicator of such case might be the «Error reading the table of open modules» message. If such service data corruption is revealed, the respective space has to be overwritten. The feature will be implemented in the next version of the utility.

The data in the service area can be subdivided into four categories:

- ◆ RSVD module, present in none of the tables containing modules; it marks the service track beginning.
- ◆ Modules listed in the USAG/RESF table. All these modules are critical for drive operation.
- ◆ Records that are not included into USAG/RESF table but participate in factory self-testing.
- ◆ A part of open firmware data, which does not intersect with the group of modules from USAG/RESF (the table of open modules contains, apart from the rest, references to a large number of USAG/RESF modules required for functioning of the manufacturer's testing utilities).

After the «Start SA checking» command is issued, the utility reads both the closed and open parts of service area. The «Read» label indicates whether a module could be read. The «Header» label demonstrates whether a module identifier in the table of modules matches its identifier found inside the actual module body. We should note that the table of «open» modules contains, apart from the rest, aliases of modules (for example, the main copy of the RDMT module in the table of «open» modules is named RDM1, and a copy thereof is called RDM2). The utility also contains a list of correspondences between names and aliases, and features automatic substitution of information for comparison.

Codes of the «Importance» column in Tables 1 and 3:

- ◆ A – essential module for a specific HDD: As – adaptive settings, Ad – translator tables. Replacement of the module with an identical module from another drive will result in the loss of reading/writing settings and data loss (e.g., adaptive data modules).
- ◆ B – the module is necessary but it but can be replaced with one from another drive. Usually version and model match is required.
- ◆ C – the module is necessary but partial module corruption does not prevent drive from starting. The drive may correct module contents (recalculated automatically during the procedure of defects relocation) independently in certain circumstances.
- ◆ D – the module does not affect drive operability. The category usually includes informational modules.
Dd – original defect lists used to generate drive translator. «Dr» stands for techno Self Test modules.

Table 3. Functional purpose of some «closed» modules in 2.5" drives.

Module identifier	Purpose	Importance
RSVD	Mark of firmware data beginning	B
RESF	Main modules table	B
ABLD	–	B
ABLP	–	B
CHNL	–	B
CNS1	Module containing logical configuration of the HDD	B
DCOT	–	B
DUMP	Self Test log module	D
FLOG	–	B
ICES	Module containing password information	B
IDNT	Drive ID	B
MFGP	Module containing Self Test parameters	Dr
MISC	–	B
MLBA	Module containing logical configuration of the HDD	B
OVR0	Module containing code overlays (SA overlays)	B
OVR1	Module containing code overlays (SA overlays)	B
PESD	PES data log	D
PNID	Module containing information from the PCB label	D
PSHT	Factory table of defects (P-List) / translator	Ad
PTCH	Module containing a table of firmware links	B
PTRT	–	B
QMCN	–	B
RAM0	Module containing code overlays (SA overlays)	B
RDMT	G-List	Ad
RELI	–	B
RWCN	–	B
SERL	Module containing S.M.A.R.T. error log	B
SMRT	Module containing S.M.A.R.T. values	B
SN00	Serial number of the HDD	B
SPRE	–	B
SRIF	Module that controls Self Test launch	B
SRST	Self Test report	C
SRVM	Table of skipped defective cylinders and servo adaptive data	Ad

SRVP	–	B
SSST	–	B
SSTL	–	B
ZONE	Zone allocation table	Ad

During firmware analysis you should keep in mind that there is no checksum in the modules, therefore it is quite difficult to identify structural corruption of firmware modules.

IBM drives can read and record firmware data with a partially initialized PCB (initialization from NV-RAM is required; firmware loading from the service data area is not necessary for manipulations with modules), therefore if some modules in a drive cannot be read, such problem can easily be identified after looking through a report on the service area structure.

4.4. Translator

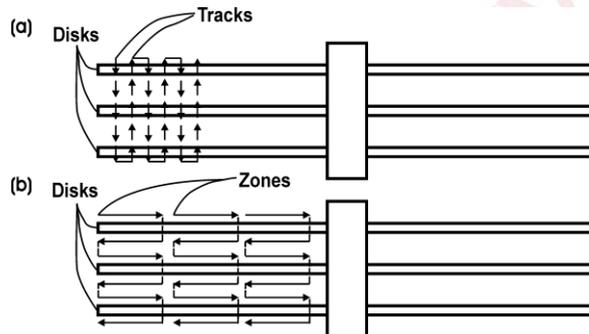


Fig. 4.4. Translation schemes.

Hitachi-IBM drives use two types of translation (see Fig. 4,4): cylinder (A) and zone (B) translation. «A» translation type is used in 3.5" drives while «B» type is employed in 2.5" HDD.

4.5. Critical modules for drive data

The following are modules essential for drive data in Hitachi-IBM drives: PSHT, RDMT, SRVM, ZONE, CNSL, and MLBA (see Table 2). Besides, you should remember about the requirement of conformity to the heads map stored in NV-RAM.

5. Launching utility

During start, the utility sends to the connected drive a command to identify itself (read HDD ID) and then uses the returned data to determine automatically the family of the drive. If the identification data (model name) do not correspond to any of the drive families supported in the utility, then it displays the following message: «Cannot identify the HDD family!» If the information matches, the drive family radio button will be automatically activated in the appropriate position of the [start-up dialog](#) of the utility (see Fig. 5.1).

If access to user data is blocked with an ATA password, the start-up dialog will contain an active «Password unlocking» button. Please refer to section for details.

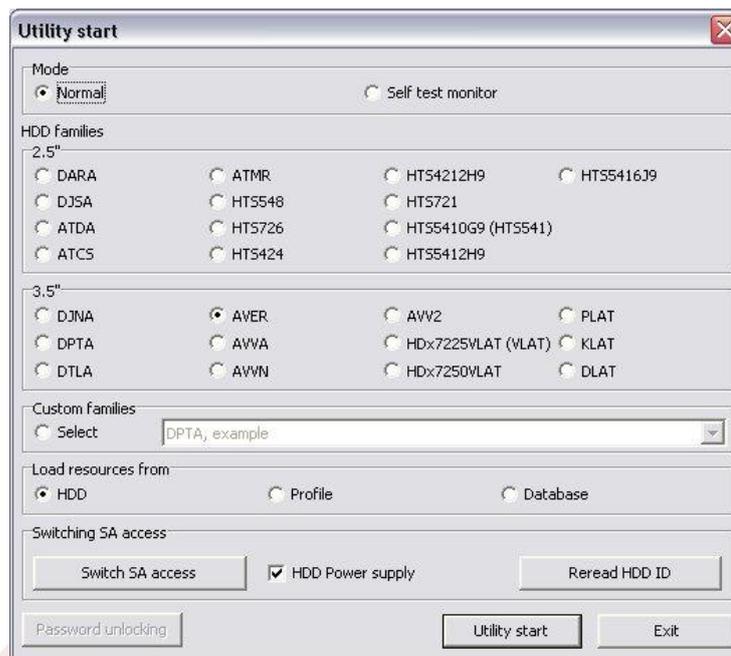


Fig. 5.1. Utility start-up dialog.

The start-up procedure for the utility offers two available methods: «Read resources from HDD» and «Read resources from DB». In the first case, the utility initializes using the connected drive. In the second case, it takes necessary data from its database instead of the service area of the connected HDD (except for NV-RAM). Start-up with the «Read resources from DB» option enabled actually eliminates access to the service area of a drive. It may be useful in situations when it is damaged, when such access causes the drive to hang or start knocking.

Manual selection of drive family is activated automatically if the utility fails to identify the family of the connected HDD. For Hitachi-IBM you can choose the configurable <Custom> family introduced for handling of new drive families that the utility does not support yet or if you encounter drive firmware, which is not completely compatible with the utility settings. Appropriate configuration is possible through a special IBMOVERRIDE.ini file copied automatically during setup. The ini file can be edited directly or within graphical interface of the utility. In the latter case you have to select the basic drive family in the custom list, enter the utility, open its settings dialog and then proceed to the special settings dialog.

Attention! Modification of IBM Override.ini is recommended for experienced users only.

Attention! If a key differs in its parameters or the mechanism of its generation from all existing base and custom drive families, you will have to create manually in the ini file a new section based on the closest family and then complete configuration from the utility settings editor.

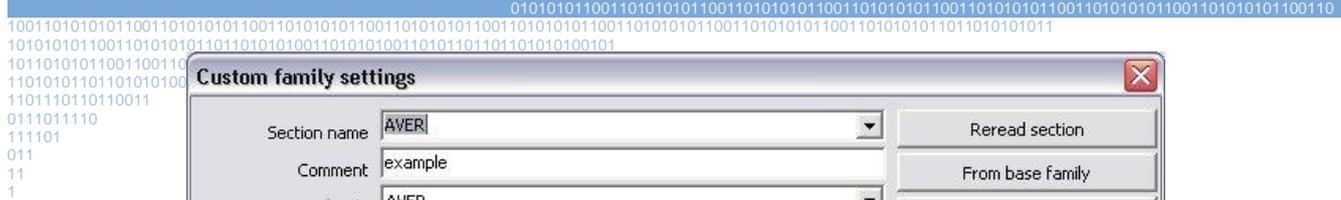


Fig. 5.2. Custom drive family configuration dialog.

- ◆ **Section name** defines the section title in IBMOverride.ini.
- ◆ **Comment** – a user-defined explanatory string.
- ◆ **Base family** – one of the main drive families supported in the utility. It will be used as a basis for parsing of some firmware data (NV-RAM, zone allocation table, defect lists....).
- ◆ **Techno mode key** is the ATA command enabling HDD to accept factory mode commands. 3 types of command generation are available:
 - for **LBA28** («short» command variant using just the registers employed in LBA28 commands)
 - for **LBA48** («long» command variant using directly word registers employed in LBA48 commands)
 - for **LBA48(bridge)** (bridge) («long» command variant with higher parts of word registers used in LBA48 commands transferred in a separate command). The variant for LBA48(bridge) is used to send factory mode commands to SATA drives equipped with Marvell PATA to SATA bridge chip.
- ◆ The **NV-RAM** field allows you to define the parameters of NV-RAM chip, such as: base address in the HDD address space and its size. Parsing of NV-RAM data is performed using the specified base drive family as reference.
- ◆ **Module access** – a group of controls regulating reading of service data modules from disk surface
- ◆ **RSVD base** – the main PBA part of the RSVD module indicating the main service track. It defines the module location in PCHS space (cylinder, head, sector) after conversion from PBA based on an appropriate formula.
- ◆ **USAG base** – the main PBA part of the USAG (RESF) module containing the principal modules table. It defines module placement in PCHS space (cylinder, head, sector) after conversion from PBA based on corresponding formula.
- ◆ **Copy 1 modifier** – the number added to PBA from the main modules table to produce PBA of a copy of that module. Actually it contains the increment to add to head or track number.
- ◆ The **factory copy** setting defines the parameters for address conversion into factory SA copy for two tracks of the main SA. The first parameter is relative cylinder number in the main SA (the utility calculates it using a special formula with the PBA module data), the second contains increment to add to PBA required to obtain the copy address. If the relative cylinder number parameter is -1, translation is not defined.

- ◆ The «Reread section» button reads a section from IBMOVERRIDE.ini (it allows discarding of accidental modifications before they are saved to the section).
- ◆ The «From base family» button copies some settings (such as NV-RAM location and size, modules translation into copies) from the base family settings within the utility code into the editor fields. Techno key parameters are not copied (the key is assumed to match the techno key of the base family).
- ◆ The «Save section» button stores modifications in IBMOVERRIDE.ini.

Please examine below a section of IBMOVERRIDE.ini created for a DPTA drive.

```
[Overrides]
DPTA = example
[DPTA]
BaseFam = DPTA
TechKeyExec = 28
TechKeyData = 300 03 37 03 57 03 A1 FF
NVR_IO_Base = 80000
NVR_ImgSz = 100
RSVD_Base = 1000
USAG_Base = 1000
ModuleCplMod = 1000
FactoryMod = 1 2000, FFFFFFFF FFFFFFFF
```

■ 5.1. Removal of ATA password lock

The procedure of password unlocking in the utility is automated. During start-up, the utility reads the drive ID and determines whether the ATA password is enabled. If the password is present, then the «Password unlocking» button becomes active. No additional actions are required on the user's part to unlock a drive belonging to the DARA, DJSA, DTLA-5 or DTLA-7 families. In all other cases you will have to take some additional steps described below.

5.1.1. Removal of ATA password lock using the «ATMR, HTS548, HTS726» probe

Drive families: **ATDA, ATCS.**

Procedure:

- 1) Launch the utility while the locked HDD is connected.
- 2) Click «Password unlocking». The utility will power-off the drive.
- 3) Connect the probe (shown in the Fig. 5.3) to the pins corresponding to the drive's family (see section 9) and hold it there.
- 4) Click OK in the dialog «Set probe to the position shown in the manual, then click OK». The utility will power-up the drive. As soon as the drive reports on readiness, the utility will display a «Remove probe!» message.

Attention! There is risk of damaging the PCB, therefore please exercise caution while connecting the probe

- 5) Remove the probe, click OK.
- 6) Then the utility will unlock the drive. If the probe's contact with the PCB was unstable (then unlocking will be impossible), the utility will offer to repeat the attempt.

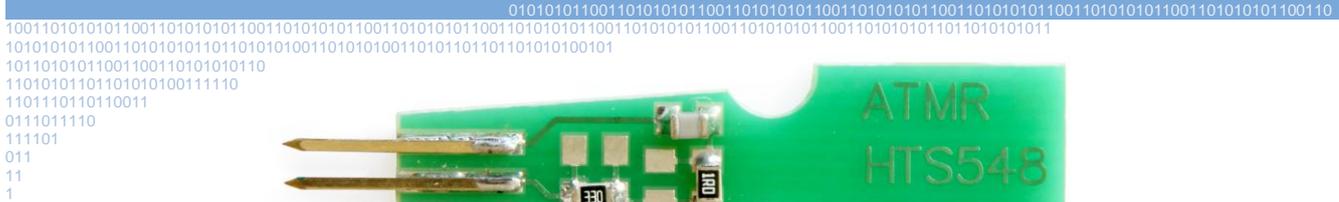


Fig. 5.3. Appearance of the «ATMR, HTS548, HTS726» prob.

5.1.2. Removal of ATA password lock using the SAFE MODE (3.5" HDD)

Procedure:

- 1) Launch the utility while the locked HDD is connected.
- 2) Click «Password unlocking». The utility will power-off the drive.
- 3) Set the jumpers on the HDD controller board to the AUTO SPIN DISABLE position in accordance with the on-board scheme at the interface drive connector.
- 4) After access restoration the utility will suggest that you return the jumpers back to the Master mode position.

5.1.3. Removal of ATA password lock using the SAFE MODE (2.5" PATA HDD)

Procedure:

- 1) Launch the utility while the locked HDD is connected.
- 2) Click «Password unlocking». The utility will power-off the drive.
- 3) Set the jumpers on PC-2" adapter to Safe Mode (see section 9.2).
- 4) After access restoration the utility will suggest that you return the jumpers back to the Master mode position.

5.1.4. Removal of ATA password lock using a short-circuit of NV-RAM contacts (2.5" SATA HDD, some PATA HDD families)

Procedure:

- 1) Launch the utility while the locked HDD is connected.
- 2) Click «Password unlocking». The utility will power-off the drive.
- 3) Then the utility will suggest to short-circuit NV-RAM contacts. You can accomplish that by soldering conductor wires to the corresponding NV-RAM pins (shown in the figure displayed in the prompt dialog) on the internal side of the board. You can check the location of the first pin in the section of chapter 9 devoted to the family of the drive in question. Besides, you can track the circuit from the specified pins to the external side of the board. As a rule, the data line of NV-RAM chip is passed to the external board side through a transition opening via two resistors. In that case the found transition opening should be grounded using any available conductor.

Attention! To ensure safety of NV-RAM content you can perform the following steps instead of the short-circuit procedure: unscrew the PCB from HDA when the utility displays its short-circuit prompt; and install it back and fix when the utility instructs you to remove the short circuit.

Attention! For PATA HDD you can set PC-2" jumpers to Safe Mode instead of NV-RAM short circuit (see section 9.2).

- 4) When the utility completes operations required to connect to the drive, it will instruct you to remove the short circuit.

6. Utility features

Specific features of the utility can be invoked from the «Tests» and «Tools» – «Utility extensions» menus. All other features are shared with the universal utility (please see the manual for the universal utility).

Table 4. Hot keys for utility-specific features.

Mode	Hot key
Modules table	[Ctrl]+[Alt]+[1]
View service information objects	[Ctrl]+[Alt]+[2]

6.1. The «Tests» menu

6.1.1. Utility status

The command displays the selected drive family together with information about NV-RAM version and USAG/RESF (see Fig. 4.3), as well as the list of loaded Offline start resources (if you have selected utility start using the resources from DB).

6.1.2. Service information

6.1.2.1. HDD resources backup

The command allows you to save the following parts of firmware from the connected HDD to its profile: NV-RAM, modules, offline start resources. The feature is useful for creation of a backup copy for the firmware from the drive being repaired prior to making any changes.

6.1.2.2. Work with NV-RAM

◆ Reading/Writing.

Attention! The utility does not correct the checksum automatically while writing data in drives belonging to the families which do not feature ECC for writing operations. You can correct the checksum using a plug-in for the HEX editor (6.2.2).

- ◆ NV-RAM visual editing. The mode is used mostly for diagnostics of drive heads and temporary SA switch to other physical heads during HDD initialization (after which heads map in RAM is returned to the standard format for access to data).
- ◆ NV-RAM adjustment (SA search). The feature is used when the original NV-RAM content gets lost. The utility performs a special procedure to allow access to the SA, then you can start searching the area for the native NV-RAM image.

6.1.2.3. Reading ROM

The utility features ROM reading only because drive means do not allow its recording. The menu item is necessary because a HDD can lose the content of on-board Flash ROM. In that case the ROM chip content should be recorded in a programmer device using a library of previously recorded ROM data. The required version can be identified by NV-RAM content.

6.1.2.4. Work with SA

- ◆ Start SA checking. The test helps estimate the validity of the data written in the service area. The feature generates a check report.
- ◆ Modules reading/writing. You can use reading and writing procedures to save or overwrite all service area modules (described in the modules table) within a single copy. However, the firmware set includes some additional data missing in the list, for example, factory copy of the service area or copies of modules.

6.2. The «Tools» menu

The «Tools» menu traditionally contains a standard selection of dialog modes described in the universal utility and some specialized modes for work with Hitachi-IBM drives accessible in the «Utility extensions» mode.

6.2.1. Modules table

The mode (see Fig. 6.1) includes all features necessary for interactive restoration of the service area, i.e. the process of structure analysis is combined with the process of restoration. It can be invoked from the menu «Tools» – «Utility extensions» – «Modules table».

The following features are available in the context menu or the appropriate toolbar:

- ◆ **Module viewing** – opens a HEX editor window with the contents of the selected module. If the module contains unreadable sectors, no data will be loaded for reviewing.
- ◆ **Start SA testing** – initiates the process of reading modules and analyzing their structure, then it fills the fields that describe module status. You will have to select the modules for testing before start.
- ◆ **Terminate process** – terminates the structure testing process or module reading.
- ◆ **Rewrite module from DB** – allows you to overwrite a single specified module using the data from your database.
- ◆ **Write modules group from DB** – allows you to overwrite several specified modules using the data from your database.
- ◆ **Write modules group from HDD profile** – allows you to overwrite several specified modules using the data from your current drive's profile.
- ◆ **Show log** – the switch enables/disables the window containing a log of module structure test.

ID	Copy	Importan.	ABA	ABA (orig.)	Size(s)	Read(s)	Size(b)	Address in RAM	Read	Hdr	Description
RSVD	0	B	OFFD1000	OFFD1000	3	3	1536	00000000	Yes	Ok	SA marker
RSVD	1	B	OFFD1100	OFFD1000	3	3	1536	00000000	Yes	Ok	SA marker
RSVD	F	B	OFFD5000	OFFD1000	3	3	1536	00000000	Yes	Ok	SA marker
USAG	0	B	OFFE1000	OFFE1000	2	2	0	000FFFFFF	Yes	Ok	Main module table
USAG	1	B	OFFE1100	OFFE1000	2	2	0	000FFFFFF	Yes	Ok	Main module table
USAG	F	B	OFFE5000	OFFE1000	2	2	0	000FFFFFF	Yes	Ok	Main module table
PSHT	0	Ad	OFFE3000	OFFE3000	96	96	49152	00080000	Yes	Ok	P-List module
PSHT	1	Ad	OFFE3100	OFFE3000	96	96	49152	00080000	Yes	Ok	P-List module
PSHT	F	Ad	OFFE6000	OFFE3000	96	96	49152	00080000	Yes	Ok	P-List module
RDMT	0	Ad	OFFE3060	OFFE3060	32	32	16384	00030000	Yes	Ok	G-List module
RDMT	1	Ad	OFFE3160	OFFE3060	32	32	16384	00030000	Yes	Ok	G-List module
RDMT	F	Ad	OFFE6060	OFFE3060	32	32	16384	00030000	Yes	Ok	G-List module
RLBA	0	B	OFFE1078	OFFE1078	1	1	180	00038640	Yes	Ok	G-List reserves table module
RLBA	1	B	OFFE1178	OFFE1078	1	1	180	00038640	Yes	Ok	G-List reserves table module
RLBA	F	B	OFFE5078	OFFE1078	1	1	180	00038640	Yes	Ok	G-List reserves table module
CNSL	0	B	OFFE105A	OFFE105A	1	1	164	0003CC08	Yes	Ok	HDD logical configuration module
CNSL	1	B	OFFE115A	OFFE105A	1	1	164	0003CC08	Yes	Ok	HDD logical configuration module
CNSL	F	B	OFFE505A	OFFE105A	1	1	164	0003CC08	Yes	Ok	HDD logical configuration module
RWCN	0	B	OFFE105B	OFFE105B	1	1	108	0003C84E	Yes	Ok	
RWCN	1	B	OFFE115B	OFFE105B	1	1	108	0003C84E	Yes	Ok	
RWCN	F	B	OFFE505B	OFFE105B	1	1	108	0003C84E	Yes	Ok	
CHNM	0	B	OFFE106D	OFFE106D	10	10	3149	0003A630	Yes	Ok	
CHNM	1	B	OFFE116D	OFFE106D	10	10	3149	0003A630	Yes	Ok	
CHNM	F	B	OFFE506D	OFFE106D	10	10	3149	0003A630	Yes	Ok	

Fig. 6.1. Modules table.

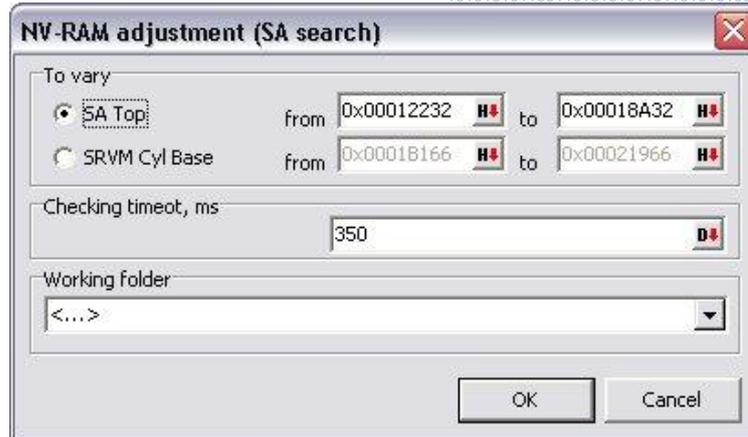


Fig. 7.1. Dialog containing the parameters for the algorithm picking NV-RAM settings.

The startup dialog of the algorithm is shown in the Figure 11. Here in the **To vary** group of controls the SA Top and SRVM Cyl base switches allow you to choose the parameter, which will be varied. For most drive families modification of any of the parameters produces identical results. Still, the utility suggests the optimal method in the initial dialog. **From** and **to** settings are used to define the variation borders. The «Checking timeout» parameter allows restriction of the time during which each variant will be tested. For a normal drive you can leave the default value (300 ms), while for HDD with reading problems the timeout can be increased to ensure correct identification of proper setting value. It means that a HDD must be able to return an error for an incorrect value and report readiness for a correct one within the timeout. **Working folder** defines the directory where work files for the algorithm will be stored:

- ◆ **NV-RAM Org.nvr** – NV-RAM image existing at the moment of procedure start.
- ◆ **NV-RAM Adapted For Chk.nvr** – NV-RAM image intended to search for the native NV-RAM in SA (with blocked routine for complete FW loading).
- ◆ **NV-RAM Adapted.nvr** – NV-RAM image with substituted found parameter and without blocked routine for complete FW loading.

Attention! The algorithm used in the utility for 3.5” drives allows you to receive access to SA immediately after procedure completion, but for 2.5” drive you need to record the adapted NV-RAM, and then send a Reset signal or switch the power off/on.

In **DTLA, AVER, AVVA, AVVN** drive families at successful firmware start a HDD performs writing test of the heads using the buffer which contains slightly corrupted NV-RAM image left after the initial startup. Specifically, the initial **E2PR** signature is replaced (it can be restored in any hex editor). Writing is performed to the initial sector of WRTx modules, where x stands for the head number. Thus, you can read the initial sector of the WRT module to obtain an NV-RAM image of the last successful startup.

Attention! To prevent its overwriting, you should either read the required data immediately after the fitting procedure or access SA using (having written to HDD) an NV-RAM image with blocked routine for complete FW loading – **NV-RAM Adapted For Chk.nvr**. For access to WRT modules you will need to load the utility in off-line start mode and then load the table of «open» modules or use known ABA addresses of WRT modules. Actual reading should be performed in the **Service information objects** wizard, **the Modules / ABA Range** tab, **ABA Range** mode, initial ABA must be represented with the address of a WRT module, length 1.

For **AVV2 and newer 3.5”** drives the list of modules includes NVRC – NV-RAM image.

In **2.5” HTS424, HTS541, HTS721** drives the factory NV-RAM image should be sought in the sector immediately following the last module of the main **FACTORY** SA track (after module SRIF) or within the track of the FLOG module (ABA range from module beginning should be read, length: 0x200-0x237). Search should be performed using the found SA Top value in combination with visual analysis of data structure.

7.3.1. Diagnostics of head malfunction using NV-RAM modification

If a drive has a malfunctioning head, it will be unable to pass the calibration procedure (a HDD may start endless knocking) and consequently it will provide no access to data for the normal heads for information retrieval. We shall demonstrate the procedure for such cases using an example:

- ◆ Start the HDD in safe mode or, if the drive allows launching the utility (does not return constant BSY response), then use normal mode.
- ◆ Use visual NV-RAM editor (6.1.2.2) and try to modify the heads map as follows: e.g., the heads map may look like: 05 04 03 02 07 07 with the total number of used heads equal to 4. Let us assume that the 02 head does not work while head 04 is functional. Modify the heads map to substitute the normal head instead of the malfunctioning one. For that example it will be 05 04 03 04 07 07. If the problem is caused by the head 02 only, the drive will start and allow reading the data using logical access; however, the data from locations corresponding to head 2 will not be read. Therefore you should use Data Extractor to build a heads map and disable reading for the appropriate head number in the map. In this case, Data Extractor will display the following heads: 0, 1, 2, 3. Since the malfunctioning head 02 occupies the third position in the map (beginning with zero), then head 3 should be disabled in the map built by Data Extractor during data recovery from the HDD.

Attention! NV-RAM checksum must be recalculated after modification of the heads map! The utility does not do that automatically!

In typical cases you should begin with testing by filling the heads map with the same number and going over all the numbers from the valid cells of the original map. In this case, the numbers will be: 05 05 05 05 07 07, 04 04 04 04 07 07, 03 03 03 03 07 07, 02 02 02 02 07 07.

Please keep in mind also that when you substitute into the map a system head different from the original one, the drive attempting to read the service information will produce for a while noise similar to that heard when a BAD block reading is attempted (checksum does not match because of switched head and sectors will be unreadable), but the drive will not start endless knocking. The drive, of course, will not load the service data.

Besides, please remember that you cannot freely change head position if you need to enable correct operation based on logical parameters in such drives as AVVA and AVVN. Heads parity must be preserved because heads are switched in pairs. E.g., if the heads map is 05 04 03 02, operational map will be 03 03 05 04. Of course, you will need to rewrite the service area.

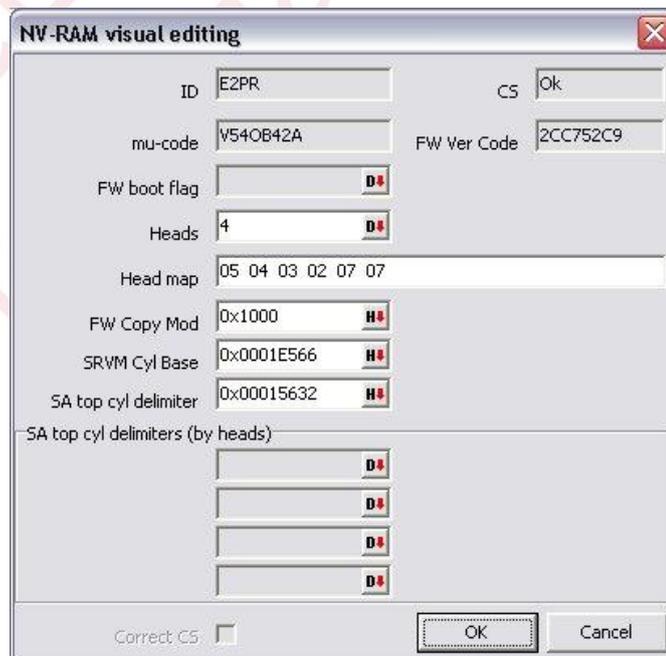


Fig. 7.2. NV-RAM editing dialog.

Attention! The method is applicable for drives equipped with NV-RAM only.

In addition, you can use standard reading of factory modules copies and arbitrary access to SA via ABA to search manually for corrupted structures critical for the HDD or user data, such as NV-RAM and defect lists.

You can verify the structure of service data using two methods: «SA structure test» (6.1.2.3) and the «Modules table» interactive mode (6.2.1). If the utility encounters a module including sectors that cannot be read or a module with damaged structure, such object can be overwritten. If recording of a damaged module fails, it does not necessarily mean physical damage in SA. Quite often it is caused by drive startup with problems in blocking of the writing mechanism in SA. It can be circumvented by switching access to SA (startup dialog of the utility) or using the probes supplied with the product¹.

9. Peculiarities of drive families

9.1. Creating a database of master samples

The utilities of the PC-3000 complex for Windows use a database for storage of HDD firmware. The database allows convenient classification of firmware enabling the user to search the stored data by various signs, for instance, by NV-RAM identifier. All records pertaining to a single resource are combined into a common profile. Therefore you can reliably identify the drive (drive ID and technical details) that a certain object belongs to, which is hardly possible when a drive's service area is saved as files. Another benefit of the database is the opportunity to import/export one or several firmware copies facilitating their exchange. As you use import into your database, you can check the drive ID and technical details of the drive from which the firmware has been copied. In cases of exchange with firmware stored in files all the data had to be entered manually and some users would simply forget about that.

You can add the firmware of a HDD to your database with the «Tests» → «Service information» → «Work with DB» → «Resource master copy creation in DB» command.

9.2. General information about drive families

The discussed drive families do not park heads on the disks as it used to be earlier. Instead, they park their heads on a special plastic rack at the external plate's edge. Sometimes that parking method results in scratches all over disk surface in cases when a head either becomes bent during rack exit/entry or when the head gets under the guide of the parking rack. Heads also frequently stick onto the disk surface.

In 2.5" drives Safe Mode must be enabled using the jumper settings on the PC-2" adapter as shown in the Figure 7.2.

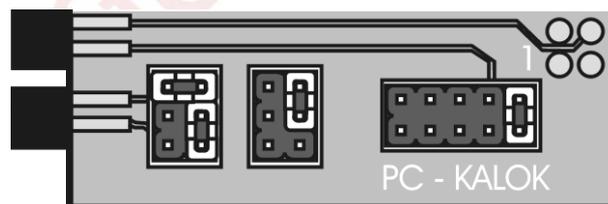


Fig. 9.1. Safe Mode jumper settings on the PC-2" adapter.

¹ – Locations for short-circuit of the read-write channel with the supplied probe are described for some families in this manual.

9.4. 34GXP, DPTA drive family

Table 7. DPTA family models

Drive family:	Model	Capacity, GB	Maximum LBA
34GXP, DPTA	DPTA-373420	34.21	66,835,440
	DPTA-372730	27.37	53,464,320
	DPTA-372050	20.52	40,088,160
	DPTA-371360	13.67	26,712,000

Table 8. DPTA family specifications

Parameter	Purpose
Size	3.5"
Drive family code	PT
Spindle motor rotational speed	5400
NV-RAM	512 bytes, 6 bytes ECC

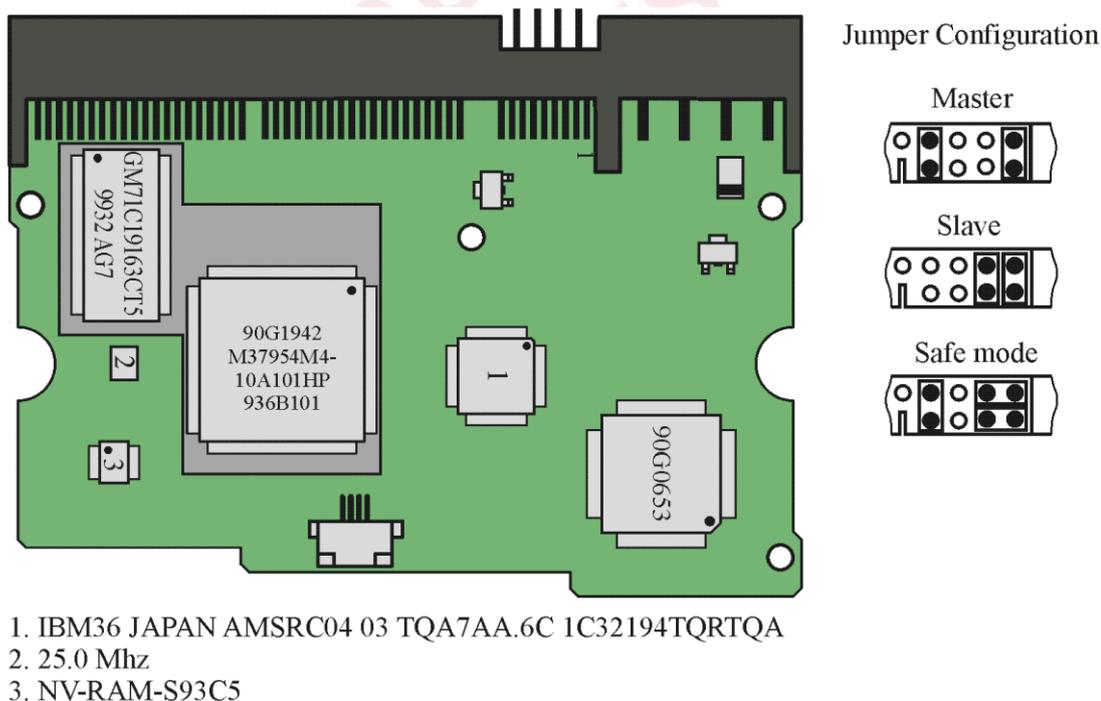


Fig. 9.3. External view of the controller board in 34GXP-DPTA drive family.

9.6. 40GV, DTLA5 drive family

Table 11. DTLA5 family models

Drive family:	Model	Capacity, GB	Maximum LBA
DTLA-5	DTLA-305040	41.17	80,418,240
	DTLA-305030	30.73	60,036,480
	DTLA-305020	20.57	40,188,960
	DTLA-305010	10.27	20,074,320

Table 12. DTLA5 family specifications

Parameter	Purpose
Size	3.5"
Drive family code	TW
Spindle motor rotational speed	5400RPM
NV-RAM	512 bytes, 6 bytes ECC

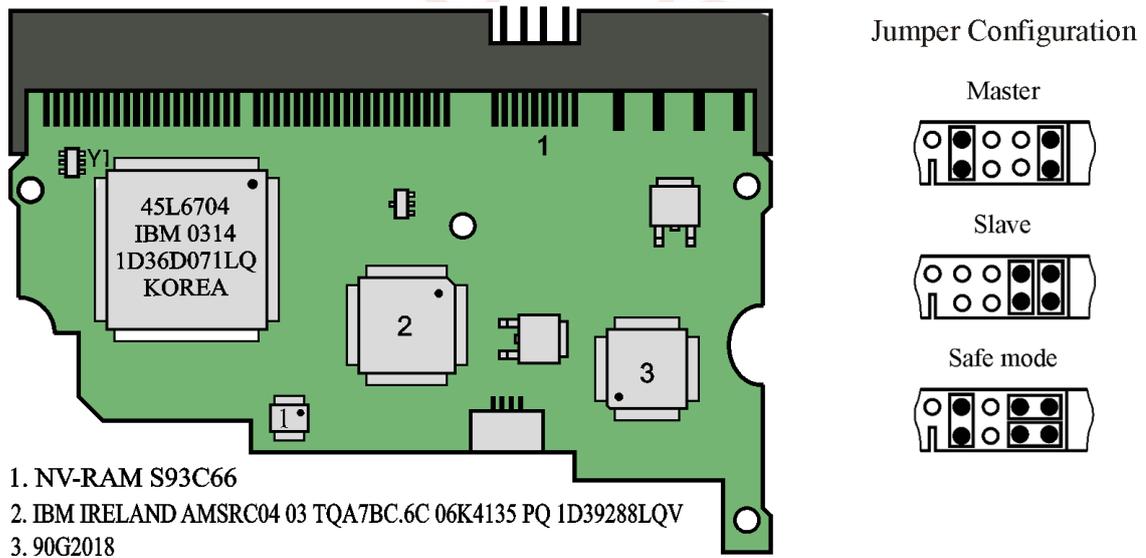


Fig.9.5. External view of the controller board in DTLA5 drive family.

9.8. 60GXP, AVER drive family

Table 15. AVER family models

Drive family:	Model	Capacity, GB	Maximum LBA
AVER	IC35L060AVER07	61.49	120,103,200
	IC35L040AVER07	41.17	80,418,240
	IC35L030AVER07	30.73	60,036,480
	IC35L020AVER07	20.57	40,188,960
	IC35L010AVER07	10.27	20,074,320

Table 16. AVER family specifications

Parameter	Purpose
Size	3.5"
Drive family code	ER
Spindle motor rotational speed	7200RPM
NV-RAM	512 bytes, 6 bytes ECC

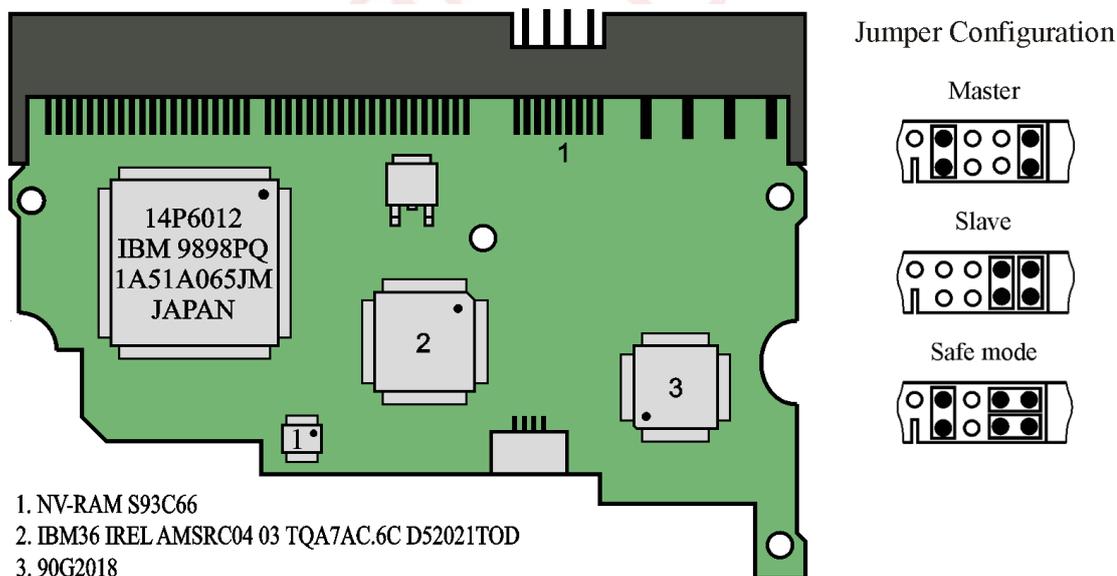


Fig. 9.7. External view of the controller board in AVER drive family.

9.10. 120GXP, AVVN drive family

Table 19. AVVN family models

Drive family:	Model	Capacity, GB	Maximum LBA
AVVN	IC35L040AVVN07	40	80,418,240
	IC35L020AVVN07	20	40,188,960

Table 20. AVVN family specifications

Parameter	Purpose
Size	3.5"
Drive family code	VN
Spindle motor rotational speed	7200RPM
NV-RAM	512 bytes, 6 bytes ECC

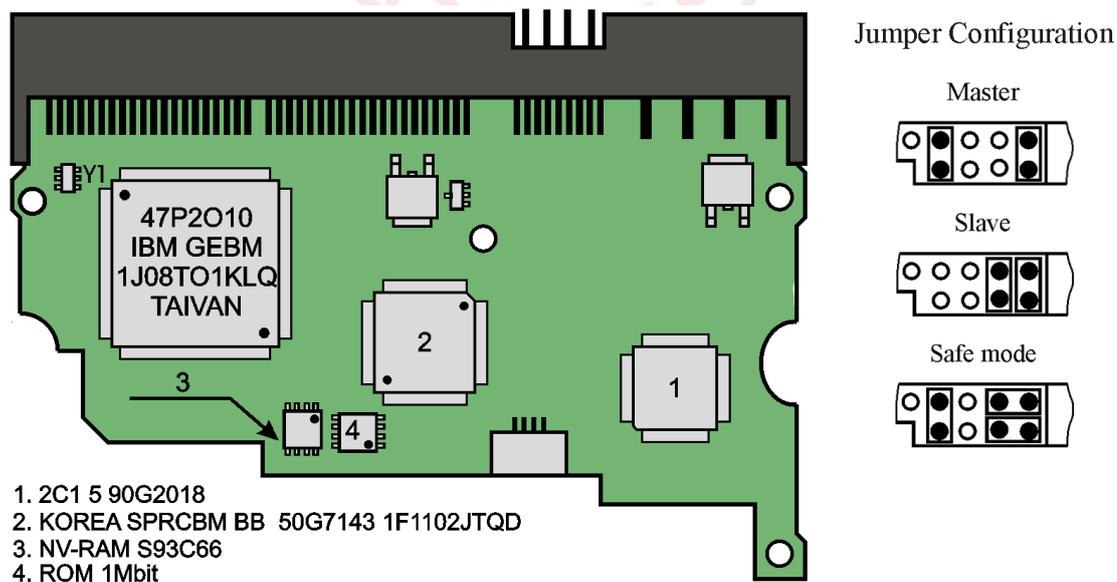


Fig. 9.9. External view of the controller board in AVVN drive family.

This drive family has a typical controller board malfunction caused either by damaged processor or corruption of data integrity in Serial Flash ROM chip shown in Fig. 9.9 under number 4.

9.12. 7K250, VLAT drive family

Table 23. VLAT family models

Drive family:	Model	Capacity, GB	Maximum LBA
7K250, VLAT	HDS722525VLAT80	250	488,397,168
	HDS722516VLAT20	160	321,672,960
	HDS722512VLAT20	120	241,254,720
	HDS722580VLAT20	80	160,836,480
	HDS722540VLAT20	40	80,418,240

Table 24. VLAT family specifications

Parameter	Purpose
Size	3.5"
Drive family code	V3
Spindle motor rotational speed	7200 RPM
NV-RAM	1024 bytes, 12 bytes ECC

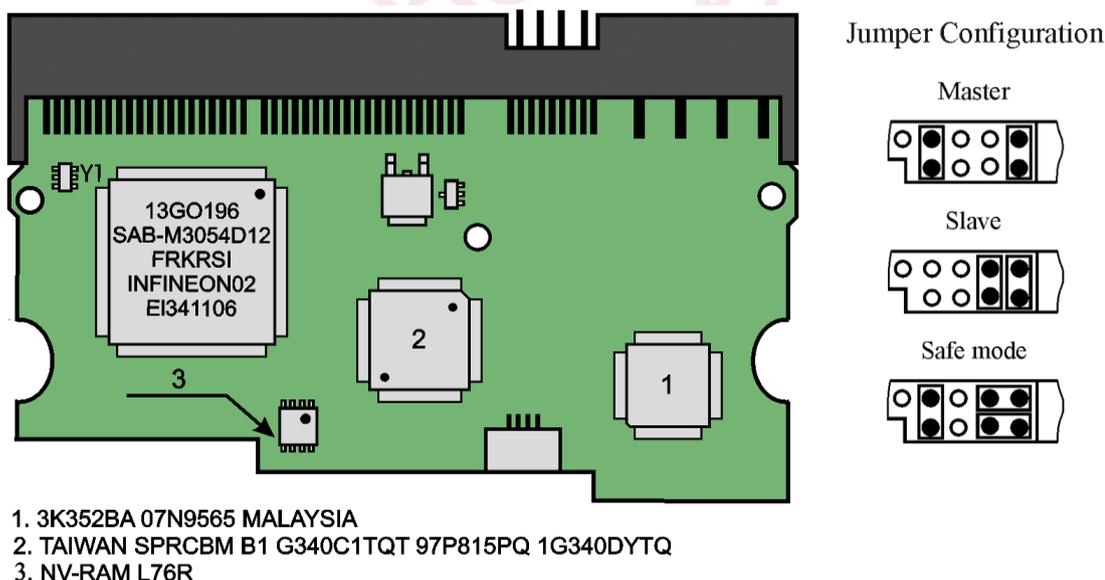


Fig. 9.11. External view of the controller board in VLAT drive family.

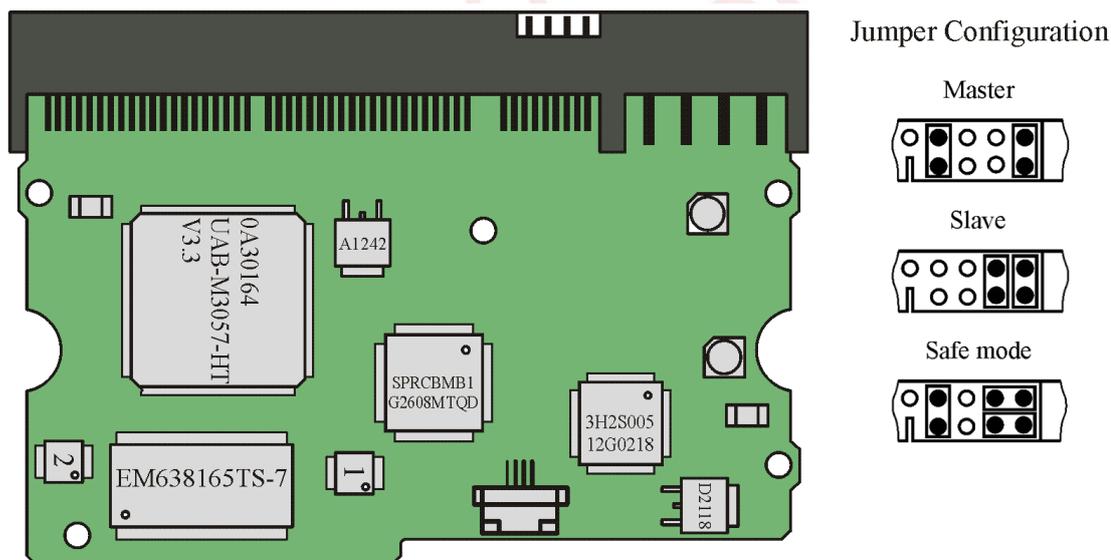
9.14. 7K400, KLAT drive family

Table 27. KLAT family models

Drive family:	Model	Capacity, GB	Maximum LBA
7K400, KLAT	HDS724040KLAT80	400	781,422,768
	HDS724040KLSA80	400	781,422,768

Table 28. KLAT family specifications

Parameter	Purpose
Size	3.5"
Drive family code	KF
Spindle motor rotational speed	7200 RPM
NV-RAM	1024 bytes, 6 bytes ECC



1. FLASH ROM SST45LF010
2. NV-RAM S93C75W6

Fig. 9.14. External view of the controller board in 7K400- KLAT drive family.

9.16. T7K250, DLAT drive family

Table 31. DLAT family models

Drive family:	Model	Capacity, GB	Maximum LBA
T7K250, DLAT	HDT722525DLAT80	250	488,397,168
	HDT722520DLAT80	200	390,721,968
	HDT722516DLAT80	160	321,672,960
	HDT722525DLA380	250	488,397,168
	HDT722520DLA380	200	390,721,968
	HDT722516DLA380	160	321,672,960

Table 32. DLAT family specifications

Parameter	Purpose
Size	3.5"
Drive family code	DF
Spindle motor rotational speed	7200 RPM
NV-RAM	1024 bytes, 6 bytes ECC

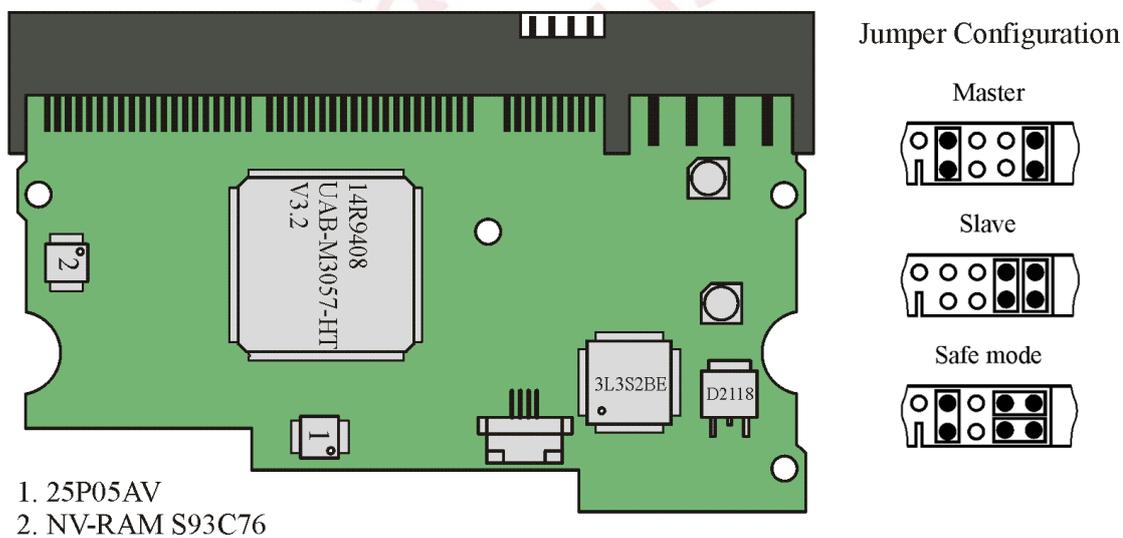


Fig. 9.16. External view of the controller board in T7K250, DLAT drive family.

9.18. 18GT, DARA drive family

Table 35. DARA family models

Drive family:	Model	Capacity, GB	Maximum LBA
DARA	DARA-218000	18.1	35,433,216
	DARA-215000	15.1	29,498,112

Table 36. DARA family specifications

Parameter	Purpose
Size	2.5"
Drive family code	
Spindle motor rotational speed	4200
NV-RAM	No

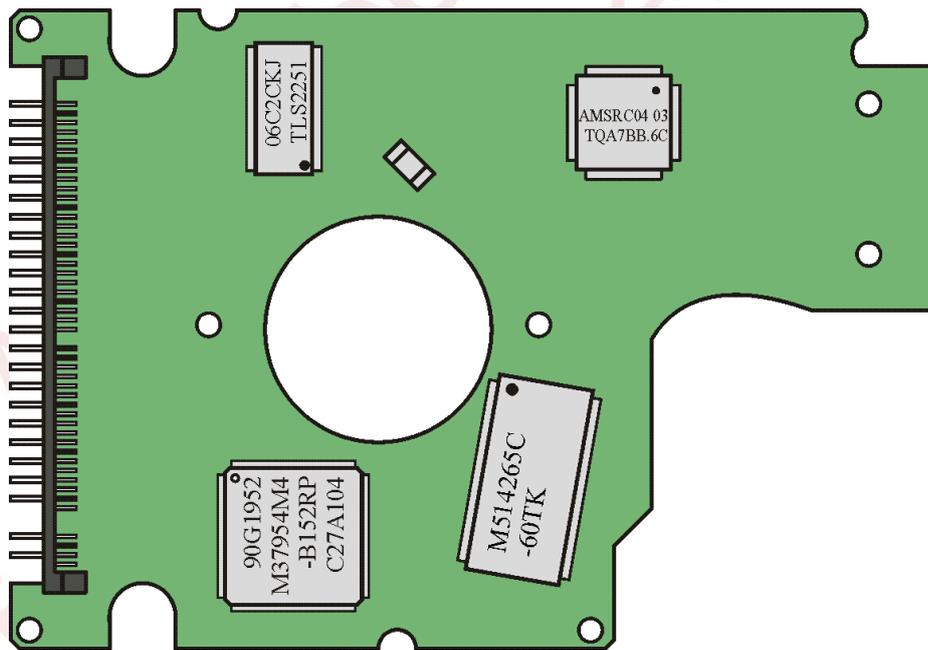


Fig. 9.18. External view of the controller board in 18GT, DARA drive family.

9.20. 20GN, DJSA drive family

Table 39. DJSA family models

Drive family:	Model	Capacity, GB	Maximum LBA
20GN, DJSA	DJSA-220	20	39,070,080
	DJSA-210	10	19,640,880
	DJSA-205	5	9,767,520

Table 40. DJSA family specifications

Parameter	Purpose
Size	2.5"
Drive family code	J2
Spindle motor rotational speed	4200
NV-RAM	No

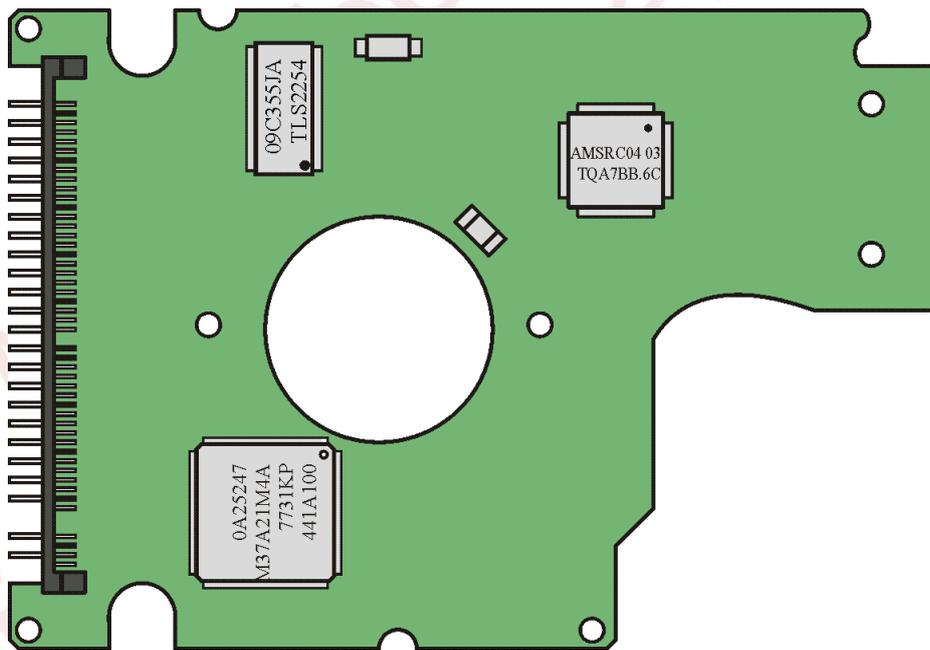


Fig. 9.20. External view of the controller board in 20GN, DJSA drive family.

9.22. 32GH, DJSA drive family

Table 43. DJSA family models

Drive family:	Model	Capacity, GB	Maximum LBA
32GH, DJSA	DJSA-232	32	62,506,080

Table 44. DJSA family specifications

Parameter	Purpose
Size	2.5"
Drive family code	J2
Spindle motor rotational speed	5400
NV-RAM	No

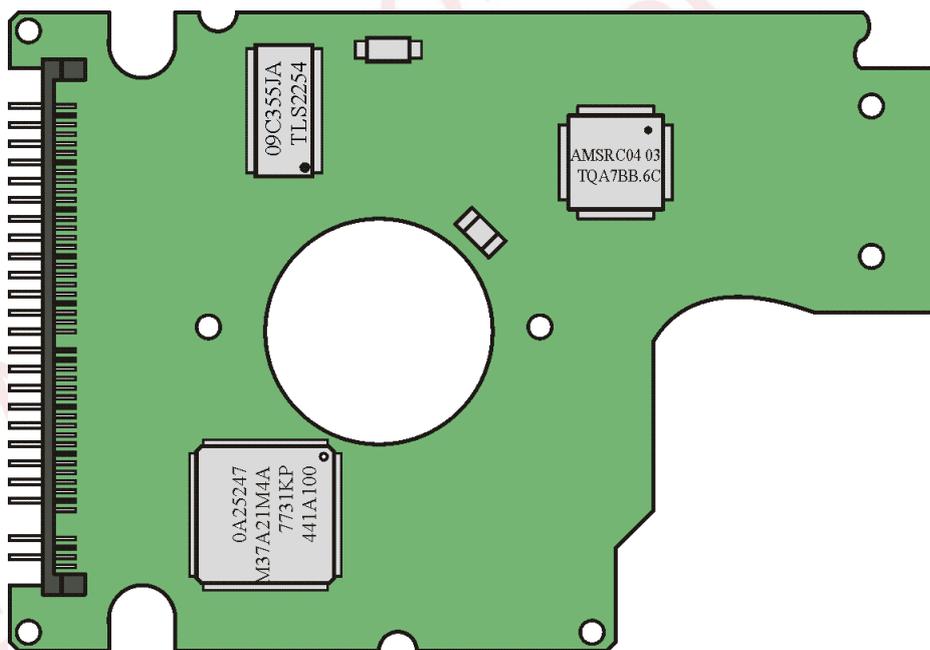


Fig. 9.22. External view of the controller board in 32GH, DJSA drive family.

9.24. 40GN, ATCS drive family

Table 47. ATCS family models

Drive family:	Model	Capacity, GB	Maximum LBA
40GN, ATCS	IC25T060ATCX05	60	117,210,240
	IC25N040ATCS04	40	78,140,160
	IC25N030ATCS04	30	58,605,120
	IC25N020ATCS04	20	39,070,080
	IC25T060ATCX05	10	19,640,880

Table 48. ATCS family parameters

Parameter	Purpose
Size	2.5"
Spindle motor rotational speed	4200 RPM, 5400RPM для IC25T060ATCX05
NV-RAM	NONE

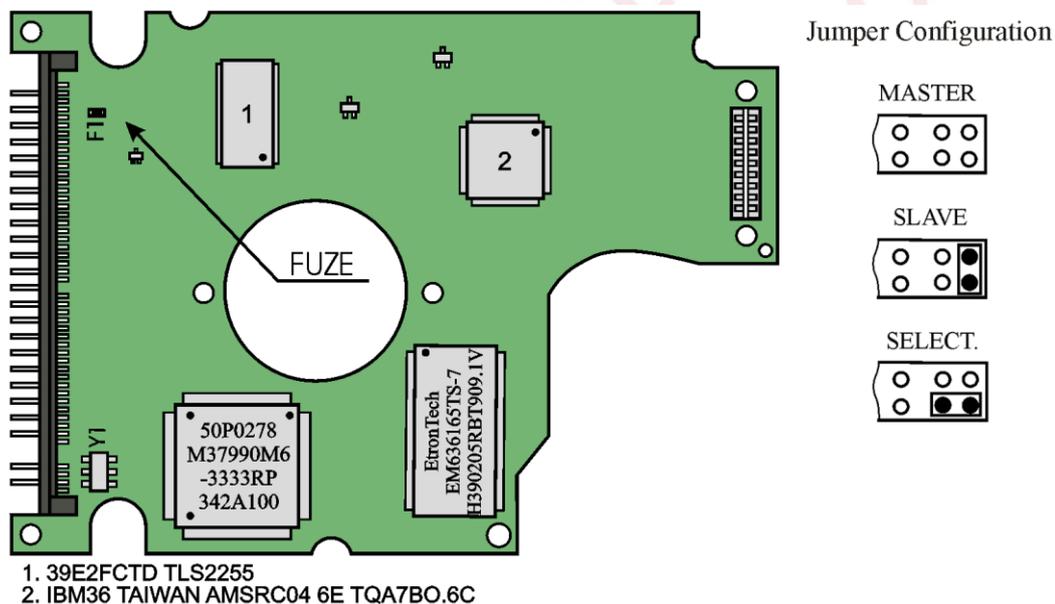


Fig. 9.24. External view of the controller board in 40GN, ATCS drive family.

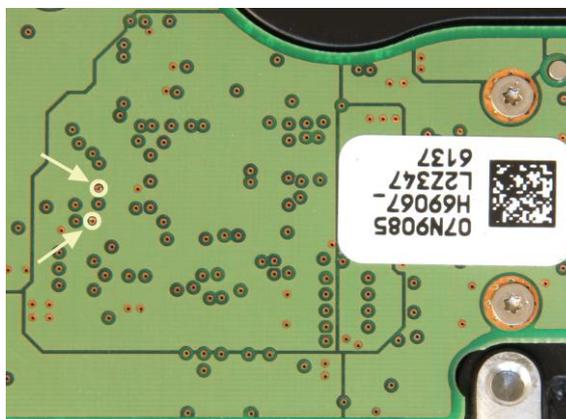


Fig. 9.25. Location where the probe should be connected to unlock a HDD.

9.26. 5K80, HTS548 drive family

Table 51. HTS548 family models

Drive family:	Model	Capacity, GB	Maximum LBA
5K80, HTS458	HTS548080M9AT00HT	80	156,301,488
	S548060M9AT00	60	117,210,240
	HTS548040M9AT00	40	78,140,160
	HTS548030M9AT00	30	58,605,120
	HTS548020M9AT00	20	39,070,080

Table 52. HTS548 family specifications

Parameter	Purpose
Size	2.5"
Spindle motor rotational speed	5400 RPM
NV-RAM	256 bytes, 3 bytes ECC

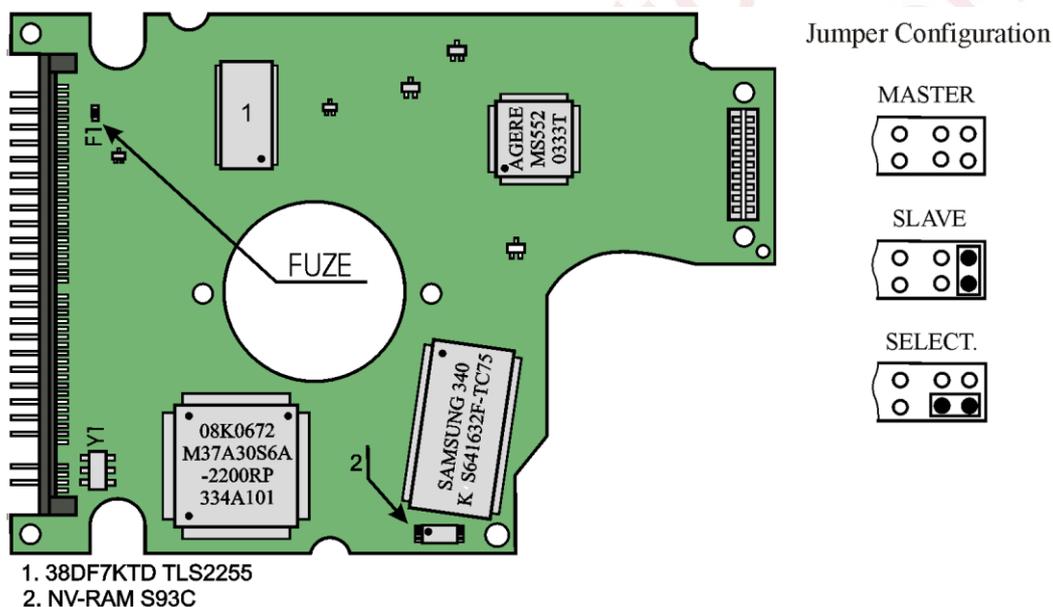


Fig.9.27. External view of the controller board in HTS458 drive family.

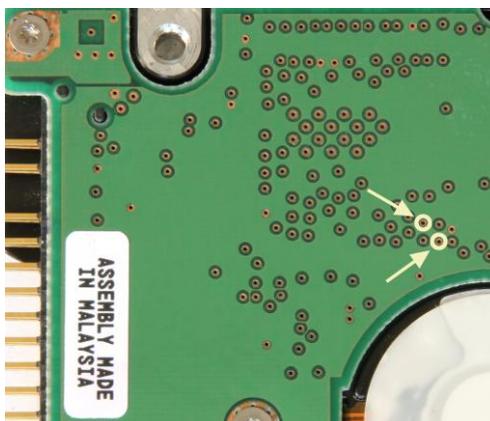


Fig.9.28. Location where the probe should be connected to unlock a HDD.

9.28. 4K40, HTS424 (HTS424M9) drive family

Table 55. HTS424 family models

Drive family:	Model	Capacity, GB	Maximum LBA
4K40, HTS424	HTS424040M9AT00	40	40,007,761,920
	HTS424030M9AT00	30	30,011,642,880
	HTS424020M9AT00	20	20,007,761,920

Table 56. HTS424 family specifications

Parameter	Purpose
Size	3.5"
Drive family code	M7
Spindle motor rotational speed	4200
NV-RAM	512 bytes

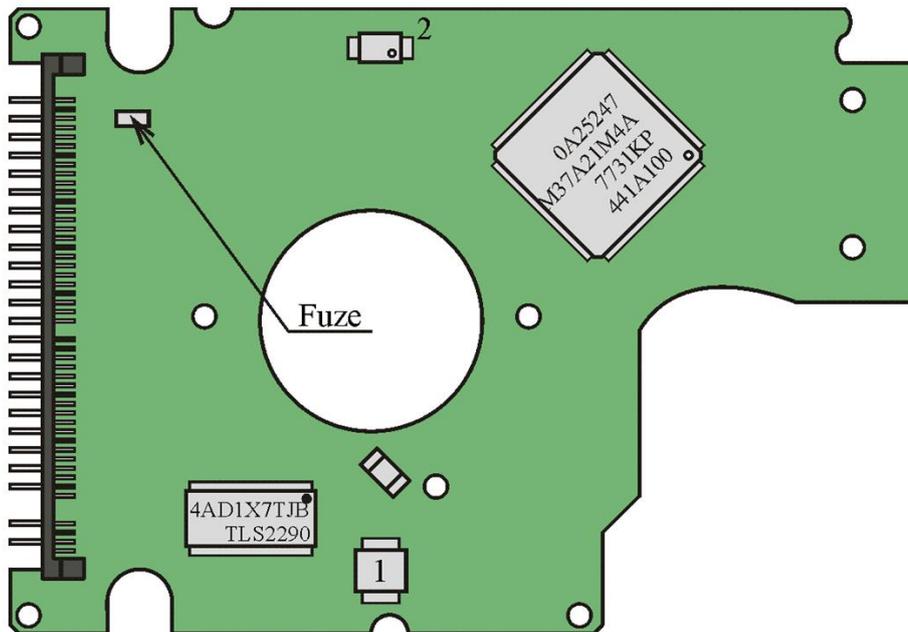


Fig.9.30. External view of the controller board in 4K40, HTS424 (HTS424M9) drive family.

9.30. 7K100, HTS721(HTS721G9) drive family

Table 59. HTS721 family models

Drive family:	Model	Capacity, GB	Maximum LBA
7K100, HTS721	HTS721010G9AT00	100	195,371,568
	HTS721080G9AT00	80	156,301,488
	HTS721060G9AT00	60	117,210,240

Table 60. HTS721 family specifications

Parameter	Purpose
Size	3.5"
Drive family code	M9
Spindle motor rotational speed	7200
NV-RAM	512 bytes

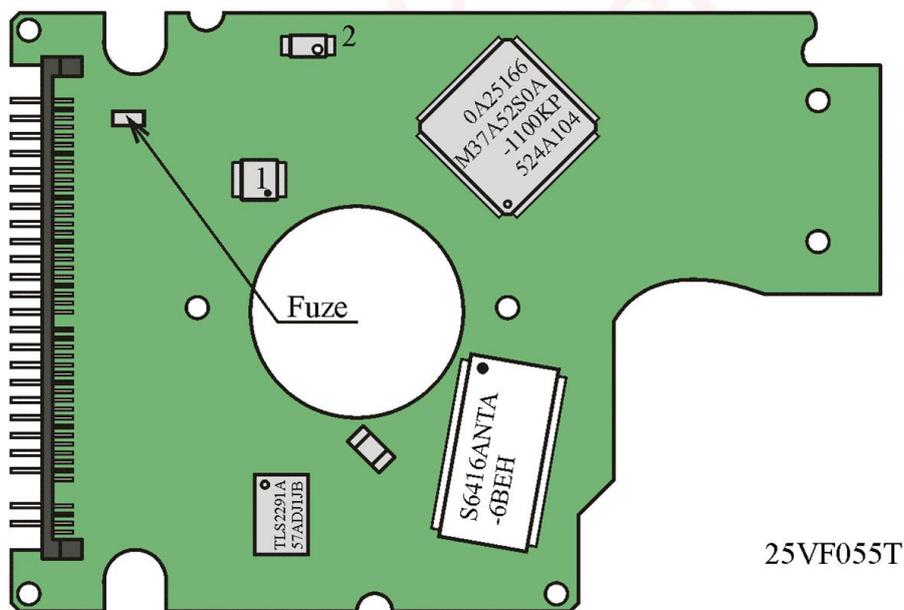


Fig.9.32. External view of the controller board in 7K100, HTS721(HTS721G9) drive family.